

FundOps — how your fund's data is handled

We publish exactly what is true today and what is on the roadmap. Ask us anything; you'll get the same candour.

Architecture & money

CONTROL	STATUS	DETAIL
Custody / movement of funds	NEVER	The product has no custody, no payment rails, no bank connections. Wires move through your bank exactly as today; FundOps runs the paperwork and the record.
Deterministic figures	YES	All money math (allocations, capital accounts, performance multiples) is computed by an integer engine, unit-tested, exact to the minor unit. The AI never computes or invents a number; missing data renders as an explicit [MISSING] flag.
Human approval on every send	YES	No notice, letter or reminder reaches an LP without explicit operator approval. Approvals are recorded with actor and timestamp.
Append-only audit trail	YES	Every action (human / agent / system) is written to an append-only log, exportable as a CSV audit pack. The production database schema enforces immutability with a trigger.
Bank data minimisation	YES	Full account numbers are never stored. Wire confirmations record masked references only (e.g. •••• 4417).

Hosting & encryption

CONTROL	STATUS	DETAIL
Encryption in transit	YES	All traffic over TLS (HTTPS).
Data residency	YES	Deployed per client in a UK/EU region of your choice (e.g. London). Single-tenant: your instance and data are isolated from any other client.
Encryption at rest (document vault)	ROADMAP	In active development. Until it ships, pilots run without sensitive identity documents (no passports/IDs in the vault) — operational data and masked references only. We will tell you exactly when this lands.
SSO / SAML	ROADMAP	Planned alongside role-based access (admin / viewer roles are modelled in the production schema).
SOC 2	NOT YET	We do not claim SOC 2. If certification becomes a requirement for you, we'll discuss timeline honestly.

AI & confidentiality

CONTROL	STATUS	DETAIL
Model provider	YES	Anthropic API only. Anthropic does not train models on API customer data.
What the AI sees	SCOPED	Task-scoped context only (e.g. one LP's call data to draft one notice) — not your whole database. Extraction suggestions carry confidence scores and require human confirmation before anything is written.
What the AI can do	DRAFT ONLY	Drafts prose and suggests extracted fields. It cannot send, approve, move data between LPs, or compute figures.

Pilot data policy (honest line): during the design-partner phase, upload operational documents (LPAs, subscription docs with data you're comfortable with) but hold identity documents until at-rest encryption ships. Bank references are masked by design from day one.

